

# **CERTIFICATE IN**

# **CRISIS MANAGEMENT**

Web: www.bolc.co.uk

Email: admissions@bolc.co.uk

# **Course Introduction:**

Viable organizations need to be ready for emergencies because they are a fact of doing business.

The worst plan is not to have any kind of plan at all, and the best plans are tested and adjusted so that they work over time. Fortunately, you do not need separate plans for fire, weather disasters, and all the different kinds of crises that can occur. One solid plan will help you to prevent, respond, and recover from all crises. This course will help you ensure your organization is ready

to manage any kind of crisis.

# **Course Benefits**

Accredited Course	<b>V</b>
Full Tutor Support	<b>V</b>
Delivered through distance learning	<b>V</b>
Self paced, no fixed schedules	<b>V</b>
Available to students any where in the world	<b>V</b>
Interest Free Fee Instalments	<b>V</b>



**Course Duration:** 200 Hours (Flexible)

# **Entry Requirement:**

There is no particular entry requirement for this course.

# **Course Accreditation:**

Certificate in Crisis Management (Level 3)

**Awarding Body:** ABC Awards

# Fee Schedule:

Total Fee: £395 (Including Admission Fee)

Admission Fee: £95

12 Monthly Instalments: £25 / Month

There is £80 discount if fee is paid in full.

Discounted fee: £315





#### UNIT 1

# What is Crisis Management?

What Makes a Crisis?
Crisis Management Team
Creating the Team
Conducting Training

#### UNIT 3

### **Developing a Response Process**

Crisis Response Process
Consulting with the Experts
Documenting Incidents
Investigating Incidents
Working through the Issues

#### UNIT 2

# **Conducting the Crisis Audit**

Documentation Audit 360 Degree Audit Online Audit Sample Audit Questions Using a Risk Matrix

#### **UNIT 4**

# Establishing an Emergency Operations Centre

Emergency Operation Centres EOC Considerations Essential Crisis Plan Elements

# **Your Learning Experience - FAQs**

#### How is the course delivered?

Guided learning hours for the course are 200 to 250. The course is flexible you can work according to your own schedule. The course is assignment based after each course unit you will complete an assignment which you will submit to your tutor for marking. The tutor will mark the assignment and will upload feedback on the portal within 10 working days of the assignment being submitted. On successful completion of the unit you will move on to the next unit and this you will complete your course. There is no formal exam to take at the end.

# How will I study?

When you enrol on this course you are assigned a personal expert tutor, to guide and encourage you throughout your studies with the College. Your tutor will be available throughout your course to give you help with specific issues, and difficult topics.

Relevant practical exercises and projects are introduced throughout the course aimed at applying the theory and skills learnt.

### What is so special about this course?

This is a unique course. We start from the very basics and give you all the essential knowledge required for working in the field successfully.

# What support do students get?

### **Learning Material**

All the core learning material will be provided to you from the college. You don't have to buy any text books. However we encourage our students to conduct their own further reading.

# **Additional Supporting Material**

Additional support material and useful links are available on the LMS (Learning Management System) for further reading.

# **Tutor Support**

When you enroll on any of our courses you are assigned a personal tutor to support you with your studies. You complete all this work under the supervision and guidance of your tutor who provides you feedback on your assignments and course work on regular basis throughout your course.

#### **Online Discussion Forum**

Our online forums enable you to share ideas with other students and support each other throughout The fee covers complete cost of your course your studies. Tutor's regularly review the forums and reply to student's questions or concerns.

#### Is the course accredited?

This course has been accredited under ABC Awards QLS (Quality License Scheme) by Brentwood Open Learning College. ABC Awards is a leading national Awarding Organisation, regulated by Ofqual, and the Welsh Government for their qualifications on the national framework i.e. the Qualifications and Curriculum Framework (QCF). It has a long established reputation for developing and awarding high quality vocational qualifications across a wide range of industries.

As a registered charity, ABC Awards combines 180 years of examination and assessment expertise but also implements a responsive, flexible and innovative approach to the needs of our customers.

#### How much does it cost?

The full course fee is £395

There are two Options available for you.

# Option 1

When paying full fee in advance you will get £80 fee discount and will pay £315 for the complete course.

# Option:2

When paying in instalments you will pay £395 for the complete course. This fee will be paid according the following schedule:

At the time of admission £95. Then 12 instalments of **£25** each.

which includes: the cost of registration, course study material, tutor support and certification fee.

#### **Payment Methods**

We at BOLC offer you the variety of payment methods to make the payment process easily manageable. You can choose any of the following methods to pay your fee:

- Credit or Debit Card
- **PayPal**
- **Bank Transfer**

#### Can I pay my fees in instalments?

Yes, you can pay your fee in up to 12 interest free monthly instalments. However there is special fee discount available for those paying in full at the time of admission.

# What Student Will Learn?

- >Assign people to an appropriate crisis team role
- >Conduct a crisis audit
- > Establish the means for business continuity
- > Determine how to manage incidents
- >Help your team recover from a crisis
- >How to apply the process

# **How to Apply?**

# **Online:**

You can enroll online by completing the **Apply**Online form on www.bolc.co.uk

OR

# **Email:**

You can contact us on **admissions@bolc.co.uk** and we will send you all the course information along with the application form which you can fill in and return to us on the same email. After processing your application form we will send you an invoice for the payment of your fee along with guidance on making payment.







# **CONTACT US**

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